

Community Resource Guide

Helping Tarrant County
residents prosper and thrive

Provided by



JPS Health Network
Fort Worth, Texas

General Assistance

2-1-1 Texas

A program provided through the Texas Health and Human Services Commission. 2-1-1 Texas connects Texans with the services they need by phone or by internet.

Phone: 211
Website: 211texas.org

AIDS Outreach Center

The AIDS Outreach Center provides services and education to residents living with HIV/AIDS. Current programs include case management, patient navigation, peer advocacy, behavioral health services, outreach, a food bank, dental clinic, housing, and financial services, along with rental and eviction prevention services.

Phone: 817-335-1994
Website: aoc.org

Area Agency on Aging

The Tarrant County Area Agency on Aging assists older adults, people with disabilities, and their caregivers by connecting them with services and support. This includes healthy food, community care options, mental health services, housing navigation services, Medicare programs, veterans' services, and more.

Phone: 1-888-730-2372 or 817-258-8125
Website: unitedwaytarrant.org/aaatc or tarrantcountyadrc.org

Re-Entry First Stop Center

Re-Entry First Stop Center helps ex-offenders returning from incarceration in Tarrant County. Services include counseling, medical care, educational resources, and more. Provides referrals to service providers of emergency assistance, employment, housing, etc. Offers a weekly orientation/reentry essentials class every Monday on how to return to Tarrant County from incarceration.

Address: 2300 Circle Drive, Ste. 2301
Fort Worth, TX 76119
Phone: 682-703-1584 or 682-703-1600
Website: tcreentry.org

SafeHaven of Tarrant County

SafeHaven of Tarrant County provides services to survivors of domestic violence. They can provide 24-hour emergency shelter, transitional housing with subsidized rent assistance, counseling for both survivors and their children, case management, and legal support.

Address: 1010 N. Center Street
Arlington, TX 76011
Phone: 817-535-6462
Hotline: 1-877-701-7233
Website: safehaventc.org

Salvation Army of North Texas

Salvation Army of North Texas assists in several areas, including overcoming poverty, combating addiction, stopping domestic violence, curing hunger, disaster relief, emergency family services, and more.

Phone: 817-344-1800
Website: salvationarmymtx.org/north-texas

The Battered Women's Foundation

The Battered Women's Foundation provided help to battered partners, women and children by providing physical, mental, spiritual, educational and at times, financial assistance.

Address: 4166 Willman Avenue
Richland Hills, TX 76180
Phone: 817-427-0720 or 817-284-8464
Website: batteredwomensfoundationoftexas.org

Tarrant County Department of Human Services

Tarrant County Department of Human Services (TCDHS) is the County's temporary financial assistance program. Financial assistance is provided to eligible households for rent, mortgage, utilities, food and hygiene items, and transportation on a limited basis. To qualify for rental and utility assistance the following criteria must be met: resides in Tarrant County, demonstrates the ability to maintain housing with one-time assistance, income does not exceed 185% of the Federal Poverty Level, and the landlord must be willing to agree for the tenant to stay for a minimum of three additional months.

Phone: 817-531-5620
Website: tarrantcounty.com/en/human-services.html

Veterans Affairs-Fort Worth Homeless Veterans Program

The Veterans Affairs-Fort Worth Homeless Veterans Program offers veterans the following services: homeless outreach, housing assistance and community resources and referral.

Address: 1518 E. Lancaster Avenue, Ste. A
Fort Worth, TX 76102
Phone: 817-255-7150
Website: va.gov/north-texas-health-care

Housing Assistance and Shelters

Arlington Housing Authority

The Arlington Housing Authority assists residents of the City of Arlington with an income below 30% of the AMI.

Phone: 817-276-6713

Website: arlingtontx.gov/city_hall/departments/housing_authority

Arlington Life Shelter

Arlington Life Shelter serves individuals experiencing homelessness. Beyond basic food and shelter, services include case management, employment services, adult education, child education, and children's services.

Address: 325 W. Division Street
Arlington, TX 76011

Phone: 817-548-9885

Website: arlingtonlifeshelter.org

Arlington Urban Ministries

Arlington Urban Ministries provides the following programs: utility assistance, rental assistance, and sack lunches for the homeless. To qualify, the following guidelines must be met: rent must be below the market rate and income must be below 30% of the AMI. Individuals will be required to attend a financial management class and will receive case management for three months.

Address: 701 Dugan Street
Arlington, TX 76011

Phone: 817-861-8585

Website: arlingtonurbanministries.org

Broadway Baptist Church

Broadway Baptist Church provides rental and utility assistance. Residents must reside in 76104 west of I-35. The assistance is one-time only. A maximum of \$75 in assistance is provided and the remainder of the bill must be paid.

Address: 305 W. Broadway Avenue
Fort Worth, TX 76104

Phone: 817-336-5761

Catholic Charities Fort Worth

Catholic Charities of Fort Worth offers limited financial assistance for rent, mortgage, and utility bills. They can help residents explore resources that may help them with the financial impacts such as loss of employment, inability to afford basic living expenses and food insecurity.

Address: 249 W. Thornhill Drive
Fort Worth, TX 76115

Phone: 817-534-0814

Website: catholiccharitiesfortworth.org

Catholic Charities Veterans Services

Catholic Charities Veterans Services will provide rental and utility assistance to veterans. To qualify for services, the following criteria must be met: must be an honorably discharged veteran and have an eviction notice or experiencing homelessness.

Address: 249 W. Thornhill Drive
Fort Worth, TX 76115

Phone: 817-413-3921

Website: catholiccharitiesfortworth.org

Center of HOPE

The Center of HOPE in Parker County can provide rental and utility assistance for Parker County residents. The center also offers other types of assistance for low-income individuals.

Address: 629 Palo Pinto Street, Ste. D
Weatherford, TX 76086

Phone: 817-594-0266

Website: centerofhopetx.com

Center for Transforming Lives

The Center for Transforming Lives offers women and their children who are experiencing homelessness access to permanent housing through emergency shelter, transitional housing, and family housing programs.

Address: 512 W. 4th Street
Fort Worth, TX 76102

Phone: 682-324-1234 or 817-332-6191

Website: transforminglives.org

City of Fort Worth - Community Action Partners

The City of Fort Worth's Community Action Partners (CAP) serves as the Community Action Agency for Tarrant County and provides comprehensive services to economically disadvantaged individuals, families, and the elderly. Through CAP programs, residents learn to become financially independent. Community Action Partners offers rent and utility assistance.

Phone: 817-392-5790

Website: fortworthtexas.gov/departments/neighborhoods/cap

Endeavors

Endeavors serves people in crisis in the following ways: Veteran support and wellness; emergency services; community-based services; and migrant services. Endeavors offers rent and utility assistance for those who qualify.

Address: 5601 Bridge Street, Ste. 275
Fort Worth, TX 76112

Phone: 817-537-5370

Website: endeavors.org

First Street Mission

The First Street Mission can provide rental and utility assistance. The mission cannot assist with late fees, weekly rent, or the first month's rent. The payment must bring the individual's total balance to zero. The mission will provide a maximum of \$150 per year in assistance.

Address: 801 W. 1st Street
Fort Worth, TX 76102

Phone: 817-335-6080

Website: fumcfw.org/mission

Fort Worth Housing Authority/ Fort Worth Housing Solutions

The Fort Worth Housing Authority/Fort Worth Housing Solutions assists low to moderate-income residents of the City of Fort Worth in finding decent, safe housing. The agency has 38 properties and manages Housing Choice Vouchers and other rental assistance programs.

Address: 1201 E. 13th Street
Fort Worth, TX 76102

Phone: 817-333-3400

Website: fwhs.org

Good Shepherd Catholic Community-Christ Care Ministry

Good Shepard Catholic Community offers services through their Christ Care Ministry. Through its ministry, Good Shepard provides parishioners and individuals from surrounding communities with emergency financial assistance, including rent and utilities. Applications for assistance from the following ZIP codes will be considered: 76034, 76051, 76092, 76099, 76137, 76148, 76180, 76182, 76243, 76244, and 76248.

Address: 1000 Tinker Road
Colleyville, TX 76182

Phone: 817-488-5689

Website: gsc.net

GRACE Grapevine

GRACE Grapevine can provide rental and utility assistance for residents residing in Tarrant County. Rental assistance is determined on a case-by-case basis. GRACE also provides assistance through its food pantry, community clinic, transitional housing, and other seasonal programs.

Address: 837 E. Walnut Street
Grapevine, TX 76051

Phone: 817-488-7009

Website: gracegrapevine.org

Grand Prairie United Charities

Grand Prairie United Charities provides rental and utility assistance to Grand Prairie residents. The program cannot pay back rent and offers a maximum of \$500 in assistance per household. Grand Prairie United Charities also provides assistance through its food pantry.

Address: 1417 Densman Street
Grand Prairie, TX 75051

Phone: 972-262-2014

Website: gpuc.org

Housing Channel

Housing Channel provides foreclosure prevention and mortgage assistance.

Address: 4200 S. Freeway, Ste. 307
Fort Worth, TX 76115

Phone: 817-924-5091

Website: housingchannel.org

Mansfield Mission Center

The Mansfield Mission Center provides rental and utility assistance. Applicants must reside in Mansfield ISD. Assistance is limited to \$50 annually. The Mission also offers assistance through its Linda Nix clinic, interest-free loans, financial and employment coaching, tax filing, senior support, thrift store, and Mission Market.

Address: 777 N. Walnut Creek Drive
Mansfield, TX 76063

Phone: 817-473-6650

Website: mansfieldmission.org

Martin United Methodist Church

Martin United Methodist Church provides rental and utility assistance to Bedford residents. Residents can receive assistance once per year and must be able to pay the remainder of the bill outside of any assistance provided. To qualify, applicants must have had an emergency that has caused a financial hardship.

Address: 2621 Bedford Road
Bedford, TX 76021

Phone: 817-734-7057

Website: martinmethodist.org

Mission Arlington/Mission Metroplex

Mission Arlington/Mission Metroplex provides rental and utility assistance. Requests for assistance are evaluated on a case-by-case basis. The Mission offers additional assistance in health care, food, clothing, furniture, and appliances.

Address: 210 W. South Street
Arlington, TX 76010

Phone: 817-277-6620

Website: missionarlington.org

NEED East

NEED East assists with rental and utility assistance. Applicants must reside in 76021, 76022, 76039, 76040, 76053, or 76054 ZIP codes. NEED assists with food.

Address: 424 W. Bedford-Eules Road
Hurst, TX 76053

Phone: 817-280-0286

Website: needdfw.org

NEED West

NEED West assists with rental and utility assistance. Applicants must reside in 76111, 76117, 76118, 76137, 76148, 76180, or 76182 ZIP codes. NEED assists with food.

Address: 5028 Broadway Avenue
Haltom City, TX 76117

Phone: 817-759-1506

Website: needdfw.org

Presbyterian Night Shelter

Presbyterian Night Shelter focuses on giving people immediate shelter and helping them find a place to call home. Guests can meet immediate physical needs like safety, food, and hygiene. Their facilities include designated areas for single adults, families, veterans, and those struggling with behavioral issues.

Address: 2400 Cypress Street
Fort Worth, TX 76102

Phone: Single men and women: 817-632-7401
Women and children: 817-632-7429

Website: journeyhome.org

Salvation Army Fort Worth

Salvation Army-Fort Worth provides rent and utility assistance. Applicants must have their ID and bill. Applications are evaluated case by case.

Address: 1855 E. Lancaster Avenue
Fort Worth, TX 76103

Phone: 817-344-1800

Website: salvationarmyntx.org/north-texas/mabee-social-services-center/

Segue Living Center

The Center provides financial assistance towards rent, utilities, minor automotive maintenance, or work/school-related items for families with children. The Center also provides services in transport support and spiritual support. For rental and utility assistance, a driver's license, and utility bill must be provided.

Address: P.O. Box 202845
Arlington, TX 76006

Phone: 682-235-7072

Website: seguelivingcenter.org

South Central Alliance of Churches

South Central Alliance of Churches provides rental and utility assistance to residents in ZIP codes 76104, 76109, and 76110. The Alliance does not pay back rent and will provide a maximum of \$300 in rent per year. To apply, applicants must show documentation of a recent loss of income or unexpected expense that created hardship.

Address: 2101 Hemphill Street
Fort Worth, TX 76110

Phone: 817-923-0486

Website: fwscac.org

St. John the Apostle Catholic Church

St. John the Apostle Catholic Church provides rental and utility assistance to residents in ZIP codes 76180, 76053, 76054, 76111, 76117, 76182, 76118, or 76180. The church also assists in food, shelter, clothing, transportation, and support for bereaved, homebound, elderly, incarcerated, and the poor. Call for an appointment Monday mornings at 9:30 a.m.

Address: 7341 Glenview Drive
North Richland Hills, TX 76180

Phone: 817-284-5912

Website: sjtanrh.com

Tarrant County Community Development

The Community Development/Housing Department develops and administers community development and housing programs. Using a variety of funding sources, the department creates programs to meet the County's housing and community development needs.

Address: 2501 Parkview Drive, Ste. 420
Fort Worth, TX 76102

Phone: 817-850-7940

Website: tarrantcounty.com/en/community-development-and-housing-department.html

Tarrant County Homeless Coalition

The Tarrant County Homeless Coalition is a local non-profit working with over 40 partner agencies in the area. The Coalition can provide resources in the following areas: shelters, street outreach, rent, medical needs, mental health, substance abuse, transportation, employment, food, youth (for residents under 24), families, legal concerns, veterans, housing, and more. Information and referrals through phone or text are available 8 a.m. - 5 p.m., Monday - Friday.

Address: 300 S. Beach Street
Fort Worth, TX 76105

Phone: 817-509-3635

Helpline: 817-996-8800

Website: ahomewithhope.org

Texas Homeowner Assistance Fund Program

The Texas Homeowner Assistance Fund Program (TXHAF) provides financial assistance to qualified Texas homeowners who have fallen behind on their mortgage and related expenses due to the COVID-19 pandemic.

Phone: 1-833-651-3874

Website: texashomeownerassistance.com

Union Gospel Mission

Union Gospel Mission of Tarrant County offers services to individuals experiencing homelessness. The Mission offers residential programs for men, women and families. The Mission offers an overnight shelter for men and women, with meals.

Address: 1321 E. Lancaster Avenue
Fort Worth, TX 76102

Phone: Single Men: 817-332-3019
Single women and families: 817-338-8475

Website: ugm-tc.org

Wesley Mission Center

The Wesley Mission Center can assist with rent and utilities. To receive assistance, residents should bring their current bill, a copy of the eviction notice, their lease, their ID, and a letter with the current balance due.

Address: 777 N. Walnut Creek Drive
Mansfield, TX 76063

Phone: 817-473-6650

When We Love

When we love serves youth, single-parent families and veterans struggling with poverty and homelessness in Tarrant County. Rental assistance is limited to one time. Applicants for rental assistance must have applied for two other assistance programs and have been denied.

Address: 1100 E. Lancaster Avenue
Fort Worth, TX 76102

Phone: 682-707-5302

Website: whenwelove.org

Legal Assistance

Legal Aid of Northwest Texas

Legal Aid of Northwest Texas (LANWT) offers free civil legal help to low-income Texans who would not otherwise be able to secure legal representation.

Phone: General Intake: 1-888-529-5277
Tarrant County: 800-955-3959

Website: internet.lanwt.org/home

Resource Center Of Tarrant County

An Initiative of the U.S. Department of Health and Human Services

Phone: 855-YES-ADRC
Website: tarrantcountyadrc.org
Email: tarrantcountyadrc@gmail.com

Frequently Accessed Resources

Case Management Resources

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| Aging & Disability Resource Center of Tarrant County | 1-855-YES-ADRC |
| My Health My Resources - MHMRTC | 1-800-866-2465 |
| Mental/Behavioral Health (24-hour CARE Line) | 817-335-3022 |
| Area Agency on Aging of Tarrant County | 1-855-YES-ADRC |
| Department of Health & Human Services (HHS) | 1-888-337-6377 |
| Department of Family & Protective Services | 1-800-252-5400 |
| Mental Health Association | 817-335-5405 |
| Reach Resource Center on Independent Living | 817-870-9082 |

Food

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|--|-----------------------|
| Meals on Wheels of Tarrant County | 817-336-0912 |
| SNAP (Department of Health and Human Services) | 817-321-8000 |
| 211 Texas | 211 or 1-877-541-7905 |

Transportation

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|--------------------|--------------|
| The T - MITS | 817-215-8600 |
| Catholic Charities | 817-336-8714 |
| MY RIDE | 682-587-7099 |

Medicare

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| Area Agency on Aging | 817-258-8125 |
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Rental Assistance

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|-------------------------------|--------------|
| Tarrant County Human Services | 817-531-5620 |
| Catholic Charities | 817-534-0814 |

Utility Assistance

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|---|--------------|
| Catholic Charities | 817-534-0814 |
| Community Action Partners fortworthtexas.gov/cap/apply | 817-392-5790 |
| Tarrant County Human Services | 817-531-5620 |

Tarrant County Department of Human Services

Social Work Services for basic needs today and Planning Solutions for tomorrow

Call Center

Monday – Friday
8 a.m. – 3:30 p.m.
817-531-5620

Application Process

1. Call 817-531-5620. It is best to call during the early morning hours, as we can only take a limited number of calls. Our call center opens at 8 a.m., Monday through Friday, except holidays. Please stay on the line if you are placed on hold, as your call will be answered in the order it was received.
2. Be ready to provide basic information such as name, address, date of birth, and number of people in your household.
3. A TCDHS caseworker will call you back to complete a telephone pre-screening interview.
4. If potentially eligible, you will be issued an application packet, which will consist of an Application, forms for verification purposes, and a list of other required documents. You have the option of picking up the packet at our office, having it mailed, or having it faxed.
5. When we receive your entire application and documents, we will review them and determine if you may be eligible for assistance.
6. If potentially eligible, you will be scheduled a face-to-face interview. For certain programs, your assistance can be completed by mail.
7. Application and assistance procedures are strictly confidential.

TCDHS does not discriminate on the basis of race, color, sex, religion, or disability.

- **We are not an emergency service.** It may take two weeks or longer before you receive assistance. We are working to find long-term solutions.
- Turning in all necessary information does not guarantee that you will be assisted.
- A scheduled appointment does not guarantee that you will be assisted.
- All programs are subject to reduction/increase in duration of assistance, amount of assistance, and income guidelines, depending on available funding.
- Even though an applicant may qualify under general guidelines, other policy restrictions may disqualify a family from receiving assistance.
- Tarrant County Department of Human Services (TCDHS) is the county's general assistance program. The mission of TCDHS is to provide social services and economic assistance to individuals and families. Financial assistance is provided to eligible households for rent, mortgages, utilities, and hygiene items, on a limited basis.

Eligibility Requirements

There are basic requirements to be met in order to receive assistance. These include but are not limited to the following:

- Tarrant County resident
- U.S. Citizen or permanent documented resident
- Adult over 18 or emancipated minor
- No accessible resources or assets
- Must apply for SNAP and other resources
- Must be disabled or registered for work
- Must meet specific income guidelines and/or
- All income is counted and must be verified. This includes child support, child's SSI, TANF, income, or any person living in the household, ongoing contributions from outside sources, and income tax refunds, as well as other income or benefits.

Required Documents

Listed below are documents that you may be required to provide depending on your situation. Other documents not listed may also be required:

- Picture I.D.
- Social Security card
- Rent/Lease/Mortgage information
- Check stubs
- Utility bills
- Physician's statements
- Employer's statements
- Work registration certification and/or
- Income verification

Disabled

Clients must have current written verification from an MD or DO that they are unable to work. Clients with long-term disabilities are required to apply for Social Security benefits and maybe assisted until they receive a decision from the Administrative Law Judge.

Unemployed

Unemployed clients must have no income, including unemployment, be will be required to do job search contacts and attend employment classes. There is a 30-day waiting period for clients who have quit their jobs, or were terminated.

Newly Employed

Clients who have been unemployed and have been just hired to a new full-time position but not received their first paycheck yet may be eligible for assistance under this category.

Special Utility Assistance Program (SUAP)

Applicants receiving Social Security benefits or similar income who meet income guidelines may be eligible for limited utility assistance during the months of January to August under this program. All adults living in the household must verify that they are on Social Security or are permanently disabled.

Electric Assistance

When funding is available, clients who meet the income guidelines may be eligible for limited assistance with their electric bill.

Life-Threatening Illness

This program is for families who have lost access to previously steady income because a family member is suffering from a terminal illness and, as a result, the family is behind on their rent, mortgage, and/or utilities.

Crises

This assistance permits intervention when an unanticipated, time-limited situation occurs which is unplanned and could not be prevented, causing deprivation of basic human needs such as food, shelter, and utilities.

Burial/Cremation

This service is provided only when there are no other resources from the estate of the deceased or from family members. This program provides a simple burial (graveside service) or cremation through participating county-approved funeral homes, cemeteries, and crematories to qualifying clients.



JPS Health Network
Fort Worth, Texas

1500 S. Main Street
Fort Worth, Texas 76104



JPShealthnet.org

