

**TARRANT COUNTY HOSPITAL DISTRICT (TCHD)**  
**d/b/a/ JPS HEALTH NETWORK**  
**JOINT BOARD OF MANAGERS AND QUALITY COMMITTEE MEETING**  
OUTPATIENT BUILDING, 3<sup>RD</sup> FLOOR AUDITORIUM  
1500 S. MAIN STREET  
FORT WORTH, TX 76104  
**Thursday, March 1, 2018**

The Tarrant County Hospital District ("District") Board of Managers and Quality Committee met on Thursday, March 1, 2018 at JPS Health Network, 1500 S Main Street, 3<sup>rd</sup> Floor Outpatient Conference Rooms with the following Board members present:

Chuck Webber, M.D., Committee Chair  
Charles Powell  
D.T. Nguyen  
Dorothy DeBose  
Rex Hyer, M.D.  
Brian Webb, M.D.  
Nestor Zenarosa, M.D.

Members Absent: Rev. Ralph Emerson

Others Attending: Robert Earley, President and Chief Executive Officer  
Bill Whitman, Executive Vice President, Chief Operating Officer  
Wanda Peebles, Senior Vice President, Chief Nursing Officer  
Sharon Clark, Executive Vice President, Chief Financial Officer  
Melinda Costin, Senior Vice President, Chief Information Officer  
Scott Rule, Vice President, Chief of Staff  
J.R. Labbe, Vice President, Communications and Community Affairs  
Lara Burnside, Vice President, Chief Patient Experience Officer  
Merianne Roth, Vice President, Chief Strategy Officer  
Pia Walker, Vice President, Human Resources & Learning  
Trudy Sanders, Vice President, Patient Care  
Timothy Niacaris, MD, Chief Medical Information Officer, Acclaim  
Cory Hartsfield, General Counsel  
Monaliza Gaw, Executive Director, Quality  
Nydia Gonzalez, Vice President, Diversity and Inclusion  
Gina Boiles, Manager, Clinical Improvement and Patient Safety  
Madhura Chandak, Executive Director, Clinical Integration  
Karen Duncan, Senior Vice President, Community Health  
Chet Schrader, M.D.  
Ashley Abram, Recording Secretary

**I CALL TO ORDER**

Dr. Chuck Webber called the March 1, 2018 meeting to order at 1:35 p.m. Members present represented a quorum to conduct committee business.

**II CITIZENS WISHING TO ADDRESS THE BOARD**

There were no citizens present to address the Board.

**III CONSIDER MATTERS REQUIRING COMMITTEE ACTION****A. Approval of Minutes**

Dr. Webber called for a motion to approve the September 7, 2017 minutes.

**1. September 7, 2017**

**Action:** Dorothy Debose made a motion for approval on the September 7, 2017 minutes; motion was seconded by Dr. Nick Zenarosa and carried unanimously.

**B. Approval of Tarrant County Hospital District Policies and/or Plans**

**Summary:** The following policies were presented to the committee for approval purposes

**1. Approval of IC 1 Infection Prevention and Control Program Authority and Approval Statement- W. Peebles**

**Action:** Dr. Webber requested a motion to approve IC 1 Infection Prevention and Control Program Authority and Approval Statement as presented. Motion was moved by Mrs. DeBose and seconded by D.T. Nguyen. Motion carried unanimously.

**2. Approval of Policy NR 100 Nurse Staffing Plan- W. Peebles**

**Action:** Dr. Webber requested a motion to approve Policy NR 100 Nurse Staffing Plan as presented. Motion was moved by Mrs. DeBose and seconded by Dr. Zenarosa. Motion carried unanimously.

**3. Approval of Policy MS 900 Credentialing of Allied Health Professionals- C. Schrader, M.D**

**Action:** Dr. Webber requested a motion to approve Policy MS 900 Credentialing of Allied Health Professionals as presented. Motion was moved by Charlie Powell and seconded by Mrs. Debose. Motion carried unanimously.

**4. Approval of Policy MS 1200 Disaster Privileging- C. Schrader, M.D**

**Action:** Dr. Webber requested a motion to Policy MS 1200 Disaster Privileging as presented. Motion was moved by Mrs. DeBose and seconded by Dr. Zenarosa. Motion carried unanimously.

**5. Approval of Policy RI 2000 Advance Directives- L. Burnside**

**Action:** Dr. Webber requested a motion to Policy RI 2000 Advance Directives as presented. Motion was moved by Mrs. DeBose and seconded by Mr. Powell. Motion carried unanimously.

6. Approval of Policy RI 2100 Refusal to Honor Advance Directives- L. Burnside

**Action:** Dr. Webber requested a motion to Policy RI 2100 Refusal to Honor Advance Directives as presented. Motion was moved by Mr. Nguyen and seconded by Mrs. Debose. Motion carried unanimously.

**IV. CONSIDER PERFORMANCE IMPROVEMENT REPORTS/UPDATES – NOT REQUIRING COMMITTEE ACTION**

**1. Electronic Medical Record Satisfaction**

**Summary:** Dr. Timothy Niagaris presented results from a Nationwide Survey of Satisfaction with the Electronic Medical Record (EMR). He said the study's purpose was to determine how physicians and clinicians perceive their facility's EMRs and included institutions around the country. All JPS medical and nursing staff were invited to participate in this survey. The results show JPS is in the 93<sup>rd</sup> percentile nationally for user satisfaction with the EMR and ranked number two in the country for overall satisfaction with the EMR. JPS physician respondents indicated our electronic medical records enable quality care and efficiency to a level surpassing all but one other institution in the survey. As part of this survey, respondents were asked, "Do you agree the work you provide is fulfilling"? JPS had the highest positive sentiment to that question in the country. Nearly all JPS clinicians responded they "agreed" or "strongly agreed" with the statement. This survey demonstrates JPS' culture and sense of pride set it apart from other U.S. institutions, as well as a Health IT and EMR infrastructure that JPS clinicians are confident supports efficient and quality care for our patients.

This item is for information purposes only. No action(s) are required from the committee.

**2. Patient, Employee & Physician Experience Update**

**Summary:** Lara Burnside presented Patient, Employee & Physician Experience Updates. She gave a brief summary on the patient experience dashboard, which consisted of HCHAPS, threshold, target and stretch for the 2018 fiscal year. Three focus areas Ms. Burnside touched on were physicians, employees and patients. Focus on physicians consisted of a web-based practicing excellence pilot program. These physicians are able to watch educational videos and post comments with other physicians around the world. Focus on employees consisted of Schwartz Rounds, which provide a safe place for JPS employees to talk about coping with difficult cases and situations. As a result, 90% of employees feel better prepared to handle tough or sensitive patient situations. Patient efforts are focused on patient engagement and making sure there are multiple ways to educate our patients on specific diseases and diagnosis. Our team is working on various ways our patients receive information, whether they are at home or in our waiting areas for a doctor's appointment.

This item is for information purposes only. No action(s) are required from the committee.

V. RECONVENE IN EXECUTIVE SESSION PURSUANT TO CHAPTER 551, TEXAS GOVERNMENT CODE FOR THE FOLLOWING: The committee reconvened in Executive Session at 2:11 p.m.

VI RECONVENE IN OPEN SESSION FOR DELIBERATION(S) AND/OR ACTION(S) DEEMED NECESSARY REGARDING ANY MATTER LISTED ON THE CLOSED SESSION AGENDA, PARAGRAPHS V. A, B, C, D, E, F AND G. The committee reconvened in open session at 2:19p.m.

VII ADJOURN  
There being no further business to discuss the meeting was adjourned at 2:51 p.m.

*Charles E. Webber*

Chuck Webber M.D.

*21 Jun 2018*

Date