

Your Information. Your Rights. Our Responsibilities.

This notice describes how medical information about you may be used or disclosed and how you can get access to this information. Please review it carefully.

Your Rights

When it comes to your health information, you have certain rights. This section explains those rights and our responsibilities to help you.

Get an electronic or paper copy of your medical record

- You can ask to view or receive an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information typically within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is inaccurate or incomplete. Ask us how to do this.
- We may say “no” to your request, but we’ll tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, a home or office phone number) or to send mail to a different address.
- We will say “yes” to all reasonable requests.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations.
- We are not required to agree with your request, and we may say “no” if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer.
- We will say “yes” unless a law requires us to share that information.

Get a list of those with whom we’ve shared information

- You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, health care operations, and certain other disclosures (such as any you asked us to make). We’ll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Your Rights *continued*

Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time (even if you have agreed to receive the notice electronically) and we will provide you with a paper copy.

Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to **200 Independence Avenue, S.W., Washington, D.C. 20201**, calling **1-877-696-6775**, or visiting hhs.gov/ocr/privacy/hipaa/complaints/.
- We will not retaliate against you for filing a complaint.

Your Choices

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information stated in the situations described below, please talk to us. Tell us what you want us to do and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory
- Contact you for fundraising efforts

If you are not able to tell us your preference (for example, if you are unconscious), we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to your health or safety.

In these cases, we never share your information, unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

In the case of fundraising:

- We may contact you for fundraising efforts, however, you can tell us not to contact you again.
- Substance Use Disorder records protected by 42 CFR Part 2 will not be used for fundraising purposes without your written consent.

Our Uses and Disclosures

How do we typically use or share your health information? We typically use or share your health information in the following ways.

Treat you

- We can use your health information and share it with other professionals who are treating you.

Example: A doctor treating you for an injury asks another doctor about your overall health condition.

Run our organization

- We can use and share your health information to run our practice, improve your care, and contact you when necessary.

Example: We use health information about you to manage your treatment and services.

Bill for your services

- We can use and share your health information to bill and get payment from health plans or other entities.

Example: We give information about you to your health insurance plan so it will pay for your services.

How else can we use or share your health information? We are allowed or required to share your information in other ways (usually in ways that contribute to the public good), such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information visit:

hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html

Substance Use Disorders (SUD) Records

Some SUD health information is protected by federal law (42 CFR Part 2), which provides stricter privacy protections than HIPAA. We use or disclose this health information only as allowed by law for treatment, payment, and health care operations, and in some cases, your written consent is required.

Restrictions on Use of SUD Records

Records protected by 42 CFR Part 2 cannot be used against you in legal or administrative proceedings unless you give written consent or a court issues a qualifying order after required notice and review.

Redisclosure Notice

Health information we share may be further disclosed by the recipient and may no longer be protected by federal privacy laws, including HIPAA. However, SUD records under 42 CFR Part 2 remain legally protected and may only be redisclosed as permitted by law.

Our Uses and Disclosures *continued*

Help with public health and safety issues

- We can share health information about you for certain situations such as:
 - Preventing disease
 - Helping with product recalls
 - Reporting adverse reactions to medications
 - Reporting suspected abuse, neglect, or domestic violence
 - Preventing or reducing a serious threat to anyone's health or safety
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Do research

- We can use or share your information for health research.
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Comply with the law

- We will share information about you if state or federal laws require us to do so. (For example, with the Department of Health and Human Services if it wants to see that we are complying with federal privacy law.)
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Respond to organ and tissue donation requests

- We can share health information about you with organ procurement organizations.
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Work with a medical examiner or funeral director

- We can share health information with a coroner, medical examiner, or funeral director, when an individual dies.
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Address workers' compensation, law enforcement, and other government requests

- We can use or share health information about you:
 - For workers' compensation claims
 - For law enforcement purposes or with a law enforcement official
 - With health oversight agencies for activities authorized by law
 - For special government functions, such as military, national security, and presidential protective services
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Respond to lawsuits and legal actions

- We can share health information about you in response to a court or administrative order, or in response to a subpoena.

Our Uses and Disclosures *continued*

Use of Emerging Technologies

- We may use artificial intelligence (AI) enabled technologies, including machine-learning and automated tools, to support your care, billing, and our health care operations. These uses may include clinical documentation assistance, quality improvement, care coordination, and population-health activities. AI tools are used to support, not replace, the professional judgment of qualified health care providers.
- When AI technologies are used, your health information is protected by the same privacy and security safeguards that apply to all electronic protected health information.
- We use AI in a manner consistent with applicable federal and Texas laws and regulations governing privacy, security, and the use of AI in health care.

Correctional Institutions. If you are an inmate, JPS may disclose health information to your correctional institution for treatment purposes or to ensure the safety of yourself and others.

Students and Trainees. We may disclose health information to doctors, nurses, technicians, house-staff (including residents and interns), medical students, other health care students, and other JPS personnel to conduct training and education programs.

Business Associates. JPS contracts with business associates to perform services on our behalf and we may disclose health information to these business associates. The business associates also may collect, use, or disclose health information on our behalf. Our business associates must provide the same privacy protections that we provide.

Requirements of Texas. JPS must follow all patient privacy laws and rules of the State of Texas. This may impact how your protected health information is created, used, stored, released, amended, or destroyed.

Improving Care. We may communicate directly to you about promotional gifts of nominal value, prescription refill reminders, general health or wellness information, or communications about health related products, services that we offer, or that are directly related to your treatment.

Our Responsibilities

We must protect your health information and follow the privacy practices in this notice, which you can request. We will notify you of breaches and will only share your information with your written permission, which you can revoke anytime.

For more information see:

hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html

Changes to the Terms of This Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our website.

This Notice of Privacy Practices applies to the following organizations:

All aspects and services, whether provided directly or indirectly, through or on behalf of Tarrant County Hospital District and Acclaim Health Physician Group (including through the JPS Connection Program).

Contact our JPS Privacy Officer at **866-485-2896** or compliance@jpshealth.org