



Centered in Care
Powered by Pride

1500 South Main Street
Fort Worth, Texas 76104

phone 817-702-3431

JPShealthnet.org

COVID-19 Resources in Tarrant County

In an effort to comply with the Stay-At-Home order that has been issued for Tarrant County all community events and activities that were scheduled have been postponed.

Due to the COVID-19 pandemic, if you recently applied for SNAP or Medicaid or received a notice to call Your Texas Benefits, you do not need to speak to anyone to complete your application. **Current SNAP and Medicaid recipients will have their benefits renewed automatically.** No further action is necessary at this time, and recipients will be notified by mail when it is time to renew their benefits. For more information, please visit: <https://www.yourtexasbenefits.com/Learn/Home>

Below is a list of the resources we know to be available in Tarrant County. This is **not** an inclusive list and will be updated as things change and we learn more. **Please keep in mind things are constantly changing, services that are available today may not be available today. Please call ahead to ensure services and hours of operation.**

Please call ahead to confirm the information provided is accurate and up to date.

Last updated on 03/31/2020 by Community Outreach Dept.



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Child Care & Educational

Child Care Associates

Child Care Associates Head Start and Early Head Start campuses are currently **closed**.

Letter to Parents: <https://childcareassociates.org/wp-content/uploads/2020/03/Letter-to-Parents-FINAL.pdf>

Child Care Management Services

Search quality-rated child care in Tarrant County

Website: <https://tarrantcountycms.org/home/quality-providers-list/>

FIND! Child Care

Intended to serve working parents employed at essential businesses during the Tarrant County community response to the COVID-19 emergency.

Website: <https://find.bestplace4kids.com/families>

Domestic Violence

SafeHaven of Tarrant County

Assistance with food, shelter, child care and domestic-violence assistance.

1100 Hemphill St, Suite 303, Fort Worth, TX 76104

24 Hour Hotline: 1-877-701-7233

Office Line: (817) 535-6462

Website: <https://www.safehaventc.org/>

One Safe Place

Assistance with domestic-violence

1100 Hemphill Street, Fort Worth, TX 76104

Phone: (817) 916-4323

Website: <https://www.onesafeplace.org/programs>

Employment

Texas Workforce Commission

Phone: (800) 628-5115

Website: <https://www.twc.texas.gov/news/covid-19-resources-job-seekers>

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Goodwill Job Center

All retail stores are closed to the public. Only donations are open at this time

Phone: (817) 332-7866

Temporary Donation Hours: <https://www.goodwillfortworth.org/wp-content/uploads/2020/03/Copy-of-COVID-19-Store-Hours.png>

Financial

City of Fort Worth Action Partners

Income-based qualification for utility and rental assistance

Phone: (817) 392-5780

Website: <https://fortworthtexas.gov/cap/>

Tarrant County Human Services

Financial assistance is provided to eligible household for rent, mortgage, utilities, food & hygiene items.

Phone: (817) 531-5620

Website: <https://www.tarrantcounty.com/en/resource-connection/Directory/tc-human-services.html>

Food

Tarrant Area Food Bank Mobile Pantries

Assisting individuals and families finding a food pantry

Food Pantry Locator: <https://tafb.org/find-food/>

Community Center Grab-and-Go Suppers: <https://tafb.org/school-meals/>

Meals on Wheels

Delivers meals to anyone who is homebound and is physically or mentally unable to prepare meals for themselves

5740 Airport Fwy, Haltom City, TX 76117

Phone: (817) 336-0912

Website: <https://mealsonwheels.org/>

Community Crossroads

Serves Hemphill's neighborhood

1516 Hemphill, Fort Worth, TX 76104

Phone: (817) 921-3955

Website: <https://fpcf.org/serve/community-crossroads-outreach-center/>

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First Street Mission Ministries

Provides emergency food, clothing, infant formula, limited financial assistance, and case management

801 West 1st St, Fort Worth, TX 76102

Phone: (817) 335-6080

Website: <https://fumcfw.org/mission/>

Mission Arlington

Created a “drive thru” for people receiving food and are also providing food and supplies to people who call in for assistance

210 W. South St, Arlington, TX

Phone: (817) 704-6177

Website: <https://missionarlington.org/safe-in-the-storm-mission-arlington-covid19/>

Community Link Mission

Created a “drive thru” for people receiving food.

Hours: Mon, Tue, Thurs from 10 am - 1 pm

300 Belmont St, Saginaw, TX 76179

Phone: (817) 847-4554

Website: <https://communitylinkmission.org/>

Helping Hands Ministry

Providing nonperishable emergency food and clothing for people of all ages. Proof of residency is required.

1515 Long Ave, Fort Worth, TX 76114

Hours: 1st and 3rd Wed of month from 1:00 PM - 3:00 PM

Phone: (817) 624-3918

Website: <http://www.riveroaksbc.org/ROBC/Ministries.html>

Medical

Cancer Care Services

Financial assistance, case management, counseling, and social connection.

Virtual office hours: 8 am – 5 pm, Mon – Fri

Scheduled Nutrition and Gas Pickup from 10 AM – 2PM on Tuesday and Thursday

623 S. Henderson St, Fort Worth, TX 76104

Phone: 817-921-0653

Website: <https://cancercareservices.org/>

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JPS Community Health Centers & Clinics

Call ahead to ensure clinics are open.

Phone: 817-702-1100

Website: <https://www.jpshealthnet.org/get-care/services/primary-care>

JPS Eligibility & Enrollment

JPS Connection applications will only be accepted by mail, fax, drop-off, or email until further notice.

Email: enroll@jpshealth.org

Fax (817) 7023834

Mail: Eligibility Center, 1325 S. Main St, Fort Worth TX 76104

Phone: (817) 702-1001

Website: <https://www.jpshealthnet.org/financial-resources/eligibility-enrollment>

Drop-Off Locations:

Eligibility Center, Fort Worth - 1325 S. Main St, Fort Worth, TX 76104

Eligibility Center, Arlington - 501 W. Main St, Arlington, TX 76010

Open Arms Health Clinic

Due to Covid-19, current patients should call or email for care; on-site patient visits have been discontinued.

New patients will not be seen at this time.

3311 Little Rd, Arlington, TX, 76016

Phone: 817-496-1919

Mental Health

MHMR (My Health My Resources) Care

3840 Hulen St, Fort Worth, TX 76107

Call Center: (817) 335-3022

TTY_TDD Numbers: (817) 569-4488

Website: <http://www.mhmrtarrant.org/Services/Mental-Health-Services/Crisis-Relief>

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Shelter

Tarrant County Homeless Coalition

300 S. Beach St. Fort Worth, TX 76105

Phone: (817) 996-8800

[TCHC Homeless Resources Helpline Form](#)

Website: <https://ahomewithhope.org/>

Presbyterian Night Shelter

Assistance with housing, food, and employment. Intake days and hours are altered every day, please call to schedule an appointment.

2400 Cypress St, Fort Worth, TX 76102

Phone: (817) 632-7400

Website: <https://www.journeyhome.org/>

Salvation Army

Assistance with housing, food, and rent and utilities. All residential services will continue to operate, food services have transitioned to be delivered to curbside, rent and utility assistance will be delivered through phone visits, and church services will be conducted online.

1855 E. Lancaster Ave, Fort Worth, TX 76103

Phone: (817) 344-1800

Website: <https://www.salvationarmydfw.org/p/about/covid-19-update>

Support Groups

Narcotics Anonymous Online

Hotline: (800) 230-4085

Website: <https://www.neveraloneclub.org/are>

Alcoholic Anonymous Online

Hotline: (810) 234-0815

Website: www.lionrockrecovery.com

Website: <http://aa-intergroup.org/>

National Problem Gambling Helpline

Call/Text: 1 (800) 522-4700

Website: <https://www.ncpgambling.org/help-treatment/national-helpline-1-800-522-4700/>

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Addiction Hotline

Text Message: 55753

Helpline: 1 (855) 378 4373

Teleworking

Zoom

Free services for video-conference.

Website: <https://zoom.us/docs/en-us/covid19.html>

Free Conference Calling

Free services for video-conference.

Website: <https://www.freeconferencecalling.com/>

Webex

Free services for video-conference.

Website: <https://www.webex.com/video-conferencing>

Transportation

Catholic Charities Fort Worth

Providing transportation in Tarrant County with limited number of people. Transportation will not be provided if patient is visiting clinic for COVID-19 testing or is a confirmed COVID-19 case. Please call ahead in order to accommodate you.

249 Thornhill Dr, Fort Worth, TX 76115

Phone: (817) 336-8714

Website: <https://www.catholiccharitiesfortworth.org/transportation/>

Texas Health & Human Services

Billable Medicaid service. Patient must verify clinic is open and will be seen in person. Transportation will not be provided if patient is visiting clinic for COVID-19 testing or is a confirmed COVID-19 case.

Phone: (855) 687-3255

Website: <https://hhs.texas.gov/services/health/medicaid-chip/programs/medical-transportation-program>

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Unemployment

Texas Workforce Commission

Disaster Unemployment Assistance (DUA) provides unemployment benefits for individuals who lost their jobs or self-employment or who are no longer working as a direct result of a major disaster for which a disaster assistance period is declared, and who applied but are not eligible for regular unemployment benefits.

Tele-Center: 1 (800) 939-6631 from 8 AM - 6 PM CT, Monday through Friday.

Website: <https://twc.texas.gov/jobseekers/disaster-unemployment-assistance#overview>

Utilities

Tarrant County Department of Human Services

Assistance with rent and utilities

1200 Circle Drive, Suite 200, Fort Worth, Texas 76119

Phone: (817) 531 – 5620

Website: <https://www.tarrantcounty.com/en/human-services.html>

TXU Customer Assistance

TXU Energy is assisting customers that may incur economic hardship related to the coronavirus

TXU Energy Customer Line: 1 (800) 242-9113

- Waiving late fees
- Extending payment due dates with no down payment required
- Reducing down payments and deferring balances over five equal installments

Website: <https://www.txu.com/about/press-releases/2020/031520-customer-assistance-during-coronavirus-pandemic.aspx>

Charter

Free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription.

To enroll call **1-844-488-8395**. Installation fees will be waived for new student households.

Website: <https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>

Comcast

Data plans for 60 days giving all customers Unlimited data for no additional charge

Website: <https://corporate.comcast.com/covid-19>

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COVID-19 Public Helplines

Tarrant County Public Health

1101 S Main St, Fort Worth, TX 76104

TCPH Coronavirus Information Hotline (24/7): (817) 248-6299

Website: <https://www.tarrantcounty.com/en/public-health/disease-control---prevention/coronaviruas.html>

Texas Health Resources

1301 Pennsylvania Ave, Fort Worth, TX 76104

THR Coronavirus Hotline (24/7): (682) 236-7601

Website: <https://www.texashealth.org/-/media/Project/THR/shared/Documents/PDFs/About-Us/Patient-Notices/Texas-Health-ED-Phone-List.pdf>

Parkland Health and Hospital System

5200 Harry Hines Blvd, Dallas

COVID-19 Patient Line: (214) 590-8060

Website: <https://www.parklandhospital.com/information-about-coronavirus-disease-2019-covid19>

COVID-19 Scammers & Fraud

Tarrant County Criminal District Attorney's Office

Tim Curry Criminal Justice Center

401 West Belknap Fort Worth, TX 76196

Phone: (817) 884-1400

[Fraud Alert Video](#)

The Department of Justice

Hotline: (866) 720-5721

There have been reports of:

- Individuals and businesses selling fake cures for COVID-19 online and engaging in other forms of fraud.
- Phishing emails from entities posing as the World Health Organization or the Centers for Disease Control and Prevention.
- Malicious websites and apps that appear to share virus-related information to gain and lock access to your devices until payment is received.
- Seeking donations fraudulently for illegitimate or non-existent charitable organizations.

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